



The Chickasaw Nation

Department of Health

PATIENT RESPONSIBILITIES:

AS A PATIENT OF THE CHICKASAW NATION DEPARTMENT OF HEALTH, you are responsible for the following:

1. Treating the staff with consideration, respect, and equality.
2. Understanding the patient's lifestyle does affect your health. The patient is responsible for following the treatment plan recommended by their primary health provider, including the instructions of nurses and healthcare personnel.
3. Understanding consequences, including the impact on the patient's future health if medical treatment is refused of the provider's instructions are not followed.
4. Asking for help when needs are not being met, a problem is encountered during hospitalization, or directions and procedures are not clearly understood.
5. Keeping outpatient appointments. When unable to do so, notifying the clinic with which the appointment was scheduled. Planning to arrive at least 20 minutes early to complete any necessary paperwork prior to appointment time.
6. Taking an active part in your health care. This is done by providing accurate and complete information about present complaints, past illnesses, hospitalizations, medications and other health-related matters. The patient also has the responsibility for reporting unexpected changes in their condition to the responsible health care provider. The patient is responsible for making it known they understand all prescribed treatments and their expectations are clearly understood by their health care providers.
7. Being considerate of the rights of other patients and hospital personnel, and for assisting in the control of noise, tobacco use, and the number of visitors. The patient is responsible for being respectful of the property of others and the CNDH.
8. Observing and following all CNDH facilities' rules for safety and consideration of all patients, visitors, and staff and to accept responsibility for patient actions.
9. Providing any advance directives to healthcare personnel such as living wills or powers of attorney at the time of admission.
10. To never take another person's prescribed medications.
11. Bringing in all medicine bottles for medication(s) they are taking at each visit.
12. If the patient comes in to have their eyes checked, bring in any eyeglasses that have been worn or are now being worn.
13. If a minor, under the age of 18 years, is not accompanied to the clinic by a parent or legal guardian, a CNDH parent permission form authorizing another adult to consent to the treatment of the minor, must be completed, signed, and notarized, in order for the CNDH to treat the minor, except as otherwise permitted by policy or law.
14. If a patient runs out of medicine before their next scheduled appointment, the patient is responsible for calling the pharmacy concerning availability of refills. If possible, the pharmacy staff will assist in obtaining refills or additional medications for chronic conditions until the patient's next appointment. The patient can then pick-up their medication in person or send another person over the age of 18 to pick-up their medication.
15. To be responsible for belongings and not bring unnecessary items or valuables to the CNDH.
16. To follow the CNDH policies about use of cameras, any audio or video recording device (including cell phone).